



BOWMANVILLE OSHAWA PORT PERRY UXBRIDGE WHITBY

June 23rd, 2005

Document Conversion Management Inc.
232 Kent Street West
Suite 2/226
Lindsay, Ontario
K9V 6A4
Attention: Darrell Mitchell

Dear Mr. Mitchell,

I would like to extend this note of appreciation for your continued effort in supplying our Hospital with a quality and efficient service. We are extremely satisfied with Document Conversion Management's performance, quality, promptness and professionalism.

Our experiences have always been pleasant and quite effortless. In times of quickly developing technology, we know that we will get the services we need.

To summarize, the work completed was performed on time, on budget, and in a professional manner, meeting our needs.

Sincerely,

Mel Green,
Manager, Facilities & Development
LHB/LHPP