



**NIAGARA HEALTH SYSTEM**  
**SYSTÈME DE SANTÉ DE NIAGARA**

September 12, 2008

**RE: DOCUMENT CONVERSION MANAGEMENT INC.  
184 ST. DAVID'S STREET  
LINDSAY, ONTARIO  
K9V 4Z4**

To Whom It May Concern:

It is our pleasure to provide this letter of reference on behalf of Document Conversion Management Inc. for their professional services. Their customer service has been great in all aspects.

Document Conversion Management Inc. has completed several projects with great success. The most current project is the upcoming install of the DCM HTDMS System on October 14<sup>th</sup>, which all staff is very excited to have implemented.

I have no hesitation in recommending Document Conversion Management Inc.

Sincerely,

Tim Mackey,  
Regional Director of Facility Services.

TM/ds