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ST. MICHAEL'S HOSPITAL

A teaching hospital affiliated with the University of Toronto

November 22nd, 2006

To Whom It May Concern,

I am pleased to provide this letter of reference regarding the services of Document Conversion Management Inc. (DCM Inc.) provided to St. Michael's Hospital.

In 2004, the Engineering Department of St. Michael's Hospital first worked with DCM Inc., when the company provided services to convert historical hard-copy building drawings into electronically scanned drawings in an efficient and effective manner. This project was well managed by DCM and has helped us tremendously to quickly and easily search for historical infrastructure information.

Our prior satisfaction with the services provided by DCM Inc. attributed to working with the company again in 2006 to provide an Electronic Document Management Database and Search Engine for all project documentation, including both drawings and documents. This project has just recently been implemented, and although we cannot comment on the final outcome, we were pleased with the design and implementation process by DCM. Having participated in the design and training sessions, I am also confident that the final product will meet our expectations.

The services provided by DCM Inc. have always been professional, responsive and courteous. Furthermore, DCM Inc. has been very flexible and helpful in tailoring the system to our specific needs.

Please contact me at (416) 864-5079 should you have any questions.

Sincerely,

Michael Keen P. Eng, MBA
Project Director
St. Michael's Hospital